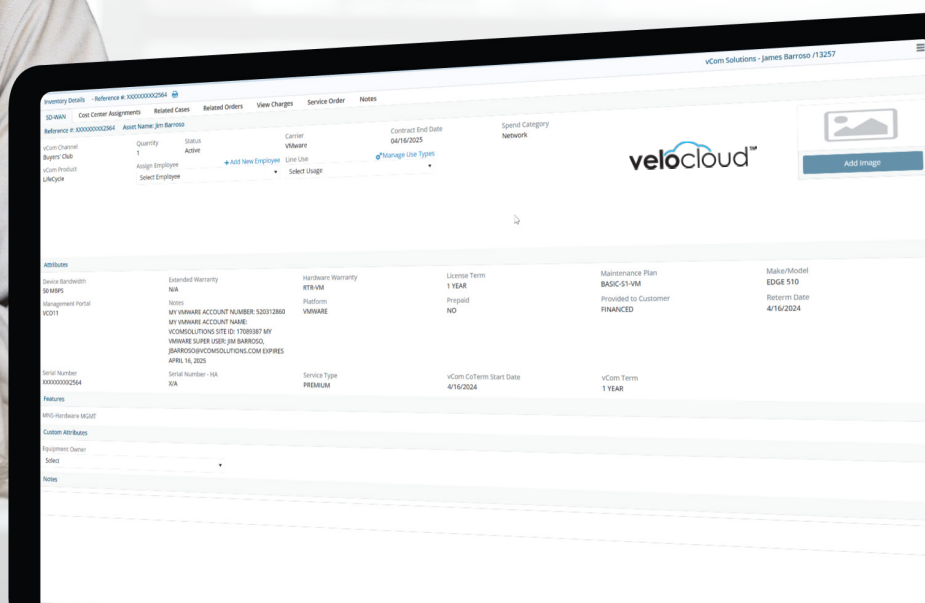# Network Hardware Management

Streamline network hardware management with one centralized platform and expert managed services

Network hardware is essential for keeping businesses running smoothly in today's digital world. But managing different devices across various locations and user needs can be tricky—whether it's buying, setting up, maintaining, or replacing equipment.

Take control of your network hardware environment with vCom Hardware Management. Our centralized platform and expert services ensure every stage of your network hardware lifecycle is optimized, whether you're managing SD-WAN, access points, switches, routers, or firewalls. With vCom, you can streamline your hardware management processes, reduce costs, and minimize downtime—keeping your business running smoothly.

FEATURES

PLANNING & PROCUREMENT

- Hardware Audit and Vendor Scorecard / Buyer's Journey
- Request for Proposal (RFP) Development
- Vendor Agnostic Marketplace
- Proposal and Quote Management
- Contract Advisory and Storage

OPERATIONS MANAGEMENT

- Project, Change and Configuration Management
- All-in-one Asset Database
- Vendor Ticketing Portal and Ticket Resolution
- Proactive 24×7 Network Operations Center (NOC) Monitoring and Issue Resolution
- Utilization and Traffic Monitoring

EXPENSE MANAGEMENT

- Invoice Database and Language Standardization
- Automated Invoice Approval Workflow
- Variance Flagging and Resolution
- Managed Pay
- Automated General Ledger (GL) Coding and Cost Center Allocations
- Batched Accounts Payable (AP) Posting Files
- Robust Reporting

BENEFITS

Cost Efficiency
Control and reduce costs associated with repairs, replacements, and energy consumption.

Optimized Performance
Ensure hardware operates at peak efficiency, minimizing downtime and enhancing overall system performance.

Extended Lifespan
Regularly maintain and upgrade to extend the life of hardware, delaying the need for costly replacements.

Enhanced Security
Implement security measures to protect hardware from threats, reducing the risk of data breaches and other security issues.

Resource Utilization
Use hardware resources wisely to avoid having too much or too little to save money and improve performance.

Scalability
Easily scale hardware according to your business needs to support growth and changes in demand.

Reduced Downtime
With help from our 24/7 NOC, identify and address issues with proactive monitoring before they lead to significant system failures, reducing disruptions.

SUPPORTED HARDWARE

- Access Points
- Firewalls
- Routers
- Switches
- Servers
- SD-WAN
- Storage Devices