

POTS Management as a Service (PMaaS)

The easy, cost-effective way to manage legacy phone services



For many organizations, Plain Old Telephone Service (POTS)—the traditional copper analog lines used for phones, faxes, alarms, and elevators—remains a core part of their IT infrastructure. However, as newer, more efficient technologies take over, POTS costs continue to rise while their value diminishes. Many businesses still manage these services in-house, facing challenges like escalating costs, limited visibility into usage, outdated infrastructure, and uncertainty about migration options as telecom carriers phase out copper networks. This often leads to businesses paying for services they don't fully understand or need, without a clear path to modernize their communication systems.

vCom's **POTS Management as a Service (PMaaS)** offers a comprehensive, hands-off solution for managing and optimizing your POTS infrastructure. By leveraging our cloud-based IT spend management platform, vManager, along with our full suite of managed services and exclusive QuantumShift Buyers' Club, we help businesses reduce costs, streamline telecom expenses, and future-proof their communication systems with modern technologies.

COST EFFICIENCY

Consolidated billing, improved inventory management, and strategic technology migrations result in long-term savings.

SIMPLIFIED MANAGEMENT

One point of contact for all your POTS services and a seamless transition to modern solutions.

STRATEGIC GUIDANCE

Our experts guide you through every step, ensuring a smooth and cost-effective migration to the best available technologies.

FUTURE-PROOFING

As copper networks are retired, we help your organization stay ahead with flexible, scalable, and future-proof solutions.

FEATURES AND BENEFITS

✔ Cost Control and Transparency

POTS services are often bundled with outdated billing structures, leading to unpredictable costs. With PMaaS, vCom consolidates all your POTS billing into a single, streamlined invoice—giving IT teams complete visibility into the services they are paying for, how much they are spending, and whether they're paying market rates.

✔ Optimize Inventory and Reduce Unused Services

IT departments often inherit POTS lines that are no longer in use, but these can continue to generate unnecessary costs. Through PMaaS, our team works closely with your IT professionals to assess the purpose of each POTS line, label them by function, and identify services that can be eliminated. This process helps to significantly reduce waste and improve your overall telecom spend.

✔ Access to Market-Leading Partners and Flexible Solutions

Through QuantumShift by vCom, you gain access to a broader selection of POTS-replacement technologies from multiple trusted providers. This flexibility ensures that you can choose the solutions that best match your business needs, with a smooth transition path and no vendor lock-in.

✔ Easily Transition to Modern Technologies

As legacy copper networks are being decommissioned by many carriers, it can be difficult to navigate the migration process. PMaaS not only helps you migrate your existing POTS services to an easier billing system, but it also provides access to a wide range of affordable, next-generation POTS replacement technologies. From VoIP to Cellular Data-based solutions, our service makes transitioning to these technologies simple and tailored to your organization's unique needs.

✔ Seamless, Low-Risk Transition

The process of moving away from POTS can be daunting, but our 3-step approach makes it easy:

Step 1: Commodity Conversion – We begin by consolidating all your POTS billing into one unified management system. Say goodbye to multiple invoices from different carriers.

Step 2: Identify Use/Need – Our team works with you to label and categorize each POTS line, determining its actual use and whether it is still necessary.

Step 3: Change Technology or Disconnect – Based on the findings, we help transition your outdated POTS technology to modern solutions such as VoIP or Cellular Data, and disconnect unnecessary services, thus helping you save costs and improve your IT infrastructure.

POTS Management as a Service (PMaaS) by vCom empowers IT teams to take control of their telecom expenses, transition to modern technologies seamlessly, and ensure that their infrastructure is optimized for both cost and performance. Let us help you transform your POTS management into a strategic advantage for your business.

